



TERMS & CONDITIONS

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The hirer is responsible for ensuring all possible steps are taken to avoid injury to all personnel and damage to the inflatable. Please ensure that the safety instructions are followed:

All Inflatables:

1. Adults must only use the inflatables if stated that it is an adult castle. Inflatables have a height limit and maximum capacity, it is the hirer's responsibility to ensure this is adhered to. This information can be found on the inflatable or on these T&C's and your delivery driver will also make you aware. It is also important to ensure that only children of a similar size use the inflatable at any one time.
2. To avoid choking and causing a mess to the inflatable it is the hirer's responsibility to ensure no food, drink or chewing gum is consumed on or near the inflatable (Please note the person hiring the inflatable or soft play equipment will incur cleaning cost if returned in dirty condition).
3. All glasses, badges, jewellery and shoes **MUST** be removed before using the bouncy castle.
4. Party poppers, streamers, silly string, face paints or similar products **MUST NOT** be used on or near the inflatables.
5. No smoking, fireworks or barbecues near the bouncy castle.
6. A responsible adult must supervise the inflatable at all times.
7. Hanging, sitting or climbing on the walls is **DANGEROUS** and strictly prohibited.
8. Children should not be allowed to push, collide, fight or behaving in a manner likely to injure or cause distress to others whilst on the inflatable.
9. No sharp, toys or pets are to be allowed on the inflatable.
10. The blower must be switched off from the mains while the inflatable is not in use.
11. The front step of the inflatable is there to aid getting on and off the inflatable. This area must not be used to bounce on.
12. Ensure that no-one with a history of back or neck problems is allowed on the bouncy castle as indeed any child who is feeling unwell.
14. Do not allow anyone to be on the bouncy castle during inflation or deflation as this is **DANGEROUS**.
15. Please ensure that children are not attempting somersaults and are clothed appropriately and that nothing can fall out of their pockets.

16. Ensure that an area of 6 feet (2 metres) around the unit is completely clear
17. The bouncy castle should not be used if it becomes wet on the jumping area. Dry first and then resume use.
18. In the event of heavy rain, it is strongly recommended that the bouncy castle be switched off. Any wetness, including bubbling (which is normal) can be dried with a towel.
19. In the event that the blower stops working, please ensure all users get off the inflatable immediately.
20. Didicar/wiggle car use should be supervised at all times. Bounceland UK take no responsibility for injury caused by the misuse of equipment. The hirer should ensure that the area is free of objects that could cause harm whilst the Didicars/wiggle cars are in use e.g. tables at head height to the user etc. It is recommended that the hirer segregates an area for use of the Didicars/wiggle cars.
21. Inflatables must not be used in wind speeds above 24mph. Bounceland UK reserves the right to cancel your booking at any point if it is believed the wind levels will exceed 24mph. You will be briefed about wind levels and may be asked to use an anemometer if there is a risk of wind levels exceeding 24mph.
22. Disco Castles
 You will be given full control of volume using your Bluetooth device. It is your responsibility to ensure the volume is not loud enough to cause damage to hearing. You must test the volume level from inside the castle before any children enter the castle. Do not turn up the volume to a comfortable level outside the castle as this will be dangerously too loud for those inside the castle.
23. Soft Play and Ball Pools
 You must ensure that all ball pool balls are inside the ball pool before the agreed pick up time and all soft play shapes must be on the soft play mats or inside the inflatable surround.
24. Slides
 Users must be sat and forward facing when sliding. No jumping or sliding head first. Only two users to climb the steps at a time and users must keep moving and congregate at the top. Users must not pass each other when climbing the slide.

DISCLAIMER

Please note that these safety guidelines are set to ensure you have an accident and incident free experience whilst hiring an inflatable or party equipment from Bounceland UK. However it is the responsibility of the hirer to ensure these guidelines are met and to assess the risks of accidents and injuries whilst the inflatable is in their care.
 By signing these terms and conditions you agree to return the inflatable or equipment in the good, clean condition it was delivered in. Bounceland UK cannot accept responsibility for any loss, damage or injury caused by misused of the inflatable or equipment.
 I agree to hire the equipment listed below which is subject to Bounceland UK terms and conditions. All equipment will be returned in the same condition as at the start of the hire:

INFLATABLE(s) _____
 BALL POND _____ ANCHOR STAKES _____
 GROUNDSHEET _____ SAFETY MATS _____
 EXTENSION CABLE _____ GARDEN GAMES _____
 SACKS OF PLASTIC BALLS _____ RCD plug _____
 VELCRO ARTWORK _____ PETROL BLOWER / Generator _____
 DISCO SPEAKER _____ SANDBAGS _____
 TABLES _____ GAZEBOS _____
 Didicars/Wiggle cars _____ Electric Blower _____
 Any additional items _____
 Maximum height of user _____ Maximum number of user _____

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS LISTED ABOVE AND BY SIGNING BELOW I AM CONFIRMING THAT I HAVE READ AND UNDERSTOOD THEM FULLY.

NAME IN FULL

CONTACT NUMBER

EMAIL ADDRESS

DATE

HOME ADDRESS

In the case of power failure or the inflatable does not fully inflate, the extension cable has a safety reset button, try pressing this. Also make sure the blower tube or deflation tube has not come undone or something has not blown onto it and is obstructing the blower. In the event that it overheats, or loses power, switch the blower off at the mains, then switch it back on again 1 or 2 minutes later and it should restart. If it does not, inform us straight away and we will replace the blower.

IF YOU ARE UNSURE OF ANYTHING, PLEASE CONTACT US. Jonjo Burke 07789486327

SIGNED